







WE'RE HERE TO HELP

The METRO Star Vanpool program continues to provide our commuting services to the eight-county region throughout the COVID-19 pandemic.

We're making sure you and your group can get to your destination safely, while assuring our other customers that we will be here when they're ready to get back on the road. Our "Hold My Van" or "Save My Seat" options will help avoid additional financial burdens associated with a service that you may not need right now, or for when your group has fewer participating riders to share the cost. Our team is here to help you find additional riders, manage your roster, as well as making any route changes.

New and returning vanpool participants can expect a clean vehicle, with carefully thought out physical distancing parameters put in place. We are also providing groups with sanitizing kits to maintain a clean, and safe vehicle. With our Guaranteed Ride Home Program ready to serve you, we are committed to getting you to your destination in a safe and effective manner.

With so many new concerns you may be facing, safely returning to your workplace, doesn't have to be one of them. If you have any questions or concerns, please contact us at 713-224-7433 or star@ridemetro.org.



SHARE THE RIDE NOT THE GERMS



The CDC recommends wearing cloth face coverings in public settings where other social distancing measures are difficult to maintain.

Our team can provide you and your group with masks if needed.



The CDC recommends using EPA or CDC approved disinfectant wipes and spray to frequently disinfect surfaces that get touched often.



Reduce the number of passengers in the vehicle to maintain social distancing, ideally no more than one passenger per row and stagger passengers left to right



If possible, use a larger vehicle to encourage social distancing. Please contact us if you have any concerns over successful social distancing in your current vehicle.



Wash your hands thoroughly with soap and water before and after riding.
If soap and water are not available, use hand sanitizer.



Make sure to always carry hand sanitizer that contains 60% or more alcohol.



Cover your nose and mouth with a tissue or your elbow if you have to cough or sneeze. Also, avoid touching your face.



If you are feeling ill, please stay home and contact your healthcare provider.

Source: CDC: Protect Yourself When Using Transportation



Please contact us at 713-224-7433 or star@ridemetro.org if you have any questions or concerns.

